

CREATIVE PROBLEM SOLVING AND DECISION MAKING (COM9)

A One Day Workshop giving you the confidence to deal with challenges

Workshop Summary

Today's manager must have the ability to solve problems quickly, confidently and effectively. This practical Workshop provides participants with the creative tools and logical problem-solving techniques that will provide quality solutions to any problems they may encounter.

Who Should Attend

People who need to develop practical skills and approaches to problem solving and decision making where the solutions are not always obvious.

Benefits to You and Your Organisation

By the end of the Workshop, participants will be able to:

- Define their own styles of problem solving and decision making
- Identify and analyse problems and select appropriate techniques
- Creatively solve problems and reach solutions through effective decision making
- Identify some of the barriers to successful implementation of solutions
- Plan what actions they take back into the work place

Workshop Contents

- The Skills of Problem Solving
- The Nature of Problems: their Definition, Cause and Effect; the people involved
- How to solve problems using both Systematic and Creative Approaches
- The Strengths and Weaknesses of the available models
- Team Work – utilising skills within the team
- Gaining Commitment from the proposed implementers
- Quality decisions: ensuring the solutions work effectively
- Evaluating Progress
- Potential Blockages and Triggers that enable successful resolution of problems

Follow Up Workshops

Building Positive Relationships for Success at Work (COM2)

Any of our Workshops can be tailored and delivered In-Company. Contact us for more details.

Dates On Application

Fees £349 + VAT

'Please note the above Workshop requires minimum attendance numbers'